

# Angel Vega

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## PROFESSIONAL SUMMARY

Innovative and results-driven higher education professional with extensive experience in student affairs, veteran services, and academic program management. Demonstrated success in leading strategic initiatives, managing personnel, and optimizing processes to enhance student success and institutional effectiveness. Skilled in data-driven decision-making, project management, and fostering collaborative relationships across diverse stakeholders. Committed to creating an inclusive academic environment that promotes student engagement, retention, and achievement. With a Master of Public Health and 10+ years in higher education experience.

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## SKILLS & ABILITIES

- Advance Banner user: Banner Student, Banner Financial Aid, and Banner Finance
  - Skilled in organizing and managing projects with excellent analytical skills
  - Maxient Administrator- Student Conduct
  - Subject Matter Expert: Federal and state reporting for the Department of Defense (DOD) and Texas Veterans Commission (TVC)
  - Data governance
  - Effective project management and organizational capabilities
  - Innovative problem-solving and adaptability in student support services
  - Exceptional communication and relationship-building skills
  - Strong data analysis and decision-making abilities
  - Extensive knowledge of federal and state legislation related to community colleges and universities
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## EXPERIENCE

### Texas A&M University -San Antonio

#### **VETERANS AFFAIRS COORDINATOR**

April 2018 – Present

- Lead student success initiatives for veteran and military-affiliated students, encompassing academic advising, career planning, and holistic support services from recruitment through graduation.
- Act as certifying official for VA Educational Benefits; monitor and verify veteran student enrollment, ensure course compliance, and resolve pay and certification issues.
- Utilize data analytics to identify at-risk students, implement targeted intervention strategies, and continuously improve retention and graduation rates for veteran populations.
- Develop and oversee innovative programs that enhance student engagement, academic performance, and career readiness, while ensuring compliance with VA educational benefit regulations.
- Foster cross-departmental collaborations to create a seamless support network, integrating academic affairs, student services, and administrative departments to promote student achievement.
- Design and implement assessment measures to evaluate the effectiveness of student success programs, using results to drive continuous improvement and inform strategic decision-making for veteran and military-affiliated student services.

#### **INTERIM DIRECTOR OF MILITARY AFFAIRS**

November 2021 – March 2022

- Provide strategic leadership for Military, Veteran, and ROTC Services, serving as the college's subject-matter expert and overseeing all VA-related projects from inception to completion.
  - Develop and implement division-wide priorities, ensuring compliance with state, federal, university policies, and DOD MOU while leading strategic partnerships both internally and externally.
  - Manage data collection, analysis, and reporting to enterprise, state, and federal entities, collaborating with IT and Enterprise Applications to enhance reporting systems.
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- Lead and organize recruitment, support services, and engagement activities for 1400 military-affiliated students, developing targeted marketing materials and programs.
  - Coordinate assessment of VA activities, set strategic goals aligned with enterprise initiatives, and conduct ongoing process improvement for VA education benefit programs and services.

### **ADJUNCT FACULTY**

August 2020 – Current

To create/teach curriculum in accordance with student learning outcomes and department & college strategic plan.

#### Office of First-Year Experience

UNIV 1301-First Year Seminar (FYS):

- Lead First Year Seminar classes designed to introduce students to the rigors of academic life and nurture essential skills for university success, including critical thinking, academic research, and effective communication.
- Mentor students in goal setting, time management, and academic planning, significantly contributing to their development of personal and academic self-efficacy.
- Coordinate with academic departments to provide students with an overview of university resources, support services, and engagement opportunities.

#### College of Education and Human Development

EDKN 1304-Personal/Community Health

- Deliver comprehensive coursework in Personal and Community Health, enriching students' understanding of key health concepts and their application to personal wellness and public health.
- Facilitate engaging discussions on contemporary health issues, fostering an environment where students critically analyze health trends and their impact on communities.
- Develop and assess assignments, projects, and exams that encourage students to apply health theories and practices to real-world scenarios.  
Collaborate with faculty and health professionals to update curriculum and ensure content remains current and relevant.

### **University of Texas at San Antonio**

#### **UNDERGRADUATE RESEARCH ASSISTANT/PEER HEALTH EDUCATOR**

#### **The Institute for Health Disparities Research Department**

May 2015 – January 2016

- Develop and implement student success strategies, including awareness programs for critical health issues like alcohol abuse, HIV/AIDS, and Hepatitis-C, targeting at-risk student populations.
  - Foster partnerships with community organizations and campus departments to enhance student support services, particularly in areas of substance abuse prevention and health education.
  - Oversee the design and execution of student engagement initiatives, including on-campus events, community outreach programs, and targeted marketing campaigns to promote student wellness and academic success.
  - Lead cross-functional teams in program management, data analysis, and outreach efforts to continuously improve student success metrics and institutional effectiveness.
  - Represent the institution at high-level meetings, coalitions, and student presentations, advocating for resources and initiatives that support overall student achievement and well-being.
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**Northwest Vista College**

**SR. STUDENT SUCCESS SPECIALIST/CERTIFYING OFFICIAL – Veteran Center**

March 2015 – April 2018

- Manage and analyze complex student enrollment data, reporting eligibility information to the VA office through VA Once system.
- Ensure timely and accurate reporting of student documentation, grades, adjustments, certifications, and status changes to the Department of Veterans Affairs, adhering to federal guidelines.
- Monitor veteran-students' academic progress, including attendance and Last Dates of Attendance, maintaining lists to track their success.
- Advise students on VA benefit regulations, requirements, and institutional policies, resolving concerns promptly and fairly.
- Proactively communicate with military students about potential withdrawal actions due to non-attendance and their impact on benefits.

**STUDENT SUCCESS SPECIALIST-Career and Transfer Services**

September 2012 – March 2015

- Provide holistic academic advising, including transfer planning, degree planning, and career guidance, while coaching team members on advising processes.
- Manage student data and appointments using various software tools, addressing diverse student needs from admission to registration.
- Collaborate with staff, faculty, and external partners to support student initiatives and enhance service quality.
- Evaluate course equivalencies, assist with financial aid and job readiness, and manage technology resources in the career and transfer center.
- Coordinate employer campus visits and organize job fairs, facilitating connections between students and potential employers to promote gainful employment opportunities.

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**EDUCATION**

**Southern New Hampshire University**

Master of Science- Public Health  
Concentration: Global Health  
Graduation Date: May 2019

**Southern New Hampshire University**

Bachelor of Science- Public Health  
Graduation Date: May 2017

**Northwest Vista College**

Associate of Arts- Sociology  
Graduation date: May 2016

**Northwest Vista College**

Associate of Arts- Liberal Arts  
Concentration: Peace and Conflict Studies  
Graduation date: May 2015

**AWARDS &  
RECOGNITION**

Key to Student Success-2024  
5 Year Service Award – 2023  
A&M System Veterans Coin- 2022  
A&M-SA Student Veteran Coin-2019  
Mugged Award – 2019  
Employee of the Month -2017, NVC

**LICENSES &  
CERTIFICATIONS**

Adult Mental Health First Aid-  
Issued Jan 2024 Expires Jan 2027  
  
Certificate, John Snow and the Cholera  
Outbreak of 1854- HarvardX

**COMMITTEES  
SERVICED**

Military Affairs Department Search Committee (Admin-Coordinator, Director Military Affairs, SCO) A&M-SA  
First Year Experience Department Search Committee (Administrative Coordinator) A&M-SA  
Blueprint 2020 Business Continuity Task Force: Reopening of Campus for COVID19, A&M-SA  
Student Success and Engagement Assessment and Resources, A&M-SA  
Departmental and Institutional Strategic Planning- A&M-SA  
Carnegie Community Engagement, A&M-SA  
Student Success and Engagement Retention, A&M-SA  
Student Handbook, A&M-SA  
Outstanding Seniors Awards, A&M-SA