### CAMILLA A. MONTOYA, M.S., M.B.A.

#### **CURRICULUM VITAE**

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#### ACADEMIC AND PROFESSIONAL INTERESTS

Marketing, Brand, Research Methods, Focus Group, Management, Leadership, Cultural Intelligence, Business Communication, Workplace Issues, Conflict Management

#### **CLIFTONSTRENGTHS**

Strategic | Relator | Deliberative | Intellection | Discipline

#### **EDUCATION**

2024 Master of Business Administration

Our Lady of the Lake University

2015 Master of Science in Organizational Leadership

Our Lady of the Lake University

1999 Bachelor of Arts, Visual Arts and Design

**Brigham Young University** 

#### PROFESSIONAL TRAINING

2020 Basic Mediation

2016 Quality Matters: Independent Applying the QM Rubric

(APPQMR)

#### TEACHING AND CLASSROOM EXPERIENCE

Fall 2025 Texas A&M – San Antonio, TX

full time Principles of Marketing, in classroom and online

Fall 2022 – Spring 2025 St. Mary's University – San Antonio, TX

part time, multiple sections Principles of Business II, in classroom

(Fall semesters) First-Year Seminar, in classroom

part time, multiple sections

Fall 2016 – Fall 2018 Our Lady of the Lake University, La Feria, TX

(Fall semesters) Research Methods for Social Work, in classroom

part time

Summer 2018 University of Texas Rio Grande Valley, Brazil

Study Abroad Cross-Cultural Psychology

Fall 2016 – Spring 2018 University of Texas Rio Grande Valley, Brownsville, TX

full time Gender Studies in Psychology, online

Research Methods for Psychology, online and in classroom

Cross-Cultural Psychology, in classroom

Industrial/Organizational Psychology, in classroom

Fall 2015 – Spring 2016 University of Texas Rio Grande Valley, Brownsville, TX

part time Research Methods for Psychology, online

2015-2018 The Church of Jesus Christ of Latter-Day Saints

volunteer Church Educational System, Brownsville, TX

Daily Seminary Course Youth Instructor, in classroom

Summer 2015 Leadership Empowerment Group, Mercedes, TX

part time Portuguese instructor, in classroom

Fall 2011 University of Texas at Brownsville, Brownsville, TX

volunteer University College Course Co-instructor, in classroom

Spring-Summer 2000 Polidiomas, São Paulo, Brazil

full time Language instructor (English, Portuguese, French and Spanish)

Fall 1997-Fall 1999 Brigham Young University, Provo, UT

part time Teaching assistant/Portuguese lab instructor

#### **PUBLICATIONS**

#### **Edited Volume Book**

Montoya, C. A. (Ed.) (2018). *Silencing Gender, Age, Ethnicity and Cultural Biases in Leadership*. Lanham, MD: Hamilton Books.

#### **Book Chapter**

Montoya, C. A. (2018). Compliance or Ambition: Challenging Cultural Norms in Search of Personal Fulfillment. *Silencing Gender, Age, Ethnicity and Cultural Biases in Leadership*. Lanham, MD: Hamilton Books.

### **Peer-Reviewed Articles**

- Montoya, C. A. (2016). Overcoming Impediments: The Influence of Culture and Gender As Obstacles and Catalysts in Leadership Development. *Journal of Leadership and Management*. 1(7-8), 41-46.
- Montoya, C. A., & Montoya, J. (2015). Cultural awareness in leadership strategy and marketing: Applying Hofstede's basic dilemmas to Brazil. *Journal of Leadership and Management*. *1*(3), 13-20.

### **Blog Entry**

Montoya, C. A. (2018, August 1). Cultural expectations as adversity. Message posted to https://bycommonconsent.com/2018/08/01/cultural-expectations-as-adversity/#comment-405226

#### **PRESENTATIONS**

#### **Guest Speaker**

Montoya, C. A. (2025, October). *Lessons from a Marketing Manager*. Scheduled for presentation at St. Mary's University Greehey School of Business, San Antonio, TX.

#### **Academic Conferences**

Halliday, C., Montoya, J. A., & Montoya, C. A. (2022, June). Personnel Selection in Spanish-Speaking Countries. Seminar presented at Business Association of Latin American Studies 2022 Annual Conference, online. Montoya, C. A., Smetter, W., & Burkott, M. (2016, October). *UTRGV Mathematics and Science Academy: A Hybrid Model of Excellence*. Seminar presented at Hispanic Association of Colleges and Universities 2016 Conference, San Antonio, TX.

#### **Panel**

- Montoya, C. A., Montoya, F. A., & Lopez, I. (2025, March). *Silencing Biases in Leadership Panel Discussion*. Panel presented at St. Mary's University, San Antonio, Texas.
- Montoya, C. A. & Gergen, E. (2021, November). *Silencing Biases in Leadership: Book Presentation and Discussion Panel*. Panel presented at San Antonio Public Library, online.
- Montoya, C. A., Montoya, F. A., & Gergen, E. (2021, March). *Women's Panel: Latina Leadership Experience*. Panel presented at James Madison University, online.
- Halliday, C., Montoya, J. A., & Montoya, C. A. (2020, August). *Personnel Selection Bias in Spanish-speaking Latin American and Iberian Countries*. Panel presented at Academy of Management 2020 Annual Conference, online.
- Montoya, C. A. & Gergen, E. (2019, February). *Silencing Gender, Age, Ethnicity and Cultural Biases in Leadership Book Discussion*. Panel presented at Our Lady of the Lake University, San Antonio, Texas.
- Garcia, J. V., Stoves, D., Wittenburg, J., & Montoya, C. A. (2017, November). *Sexual Harassment Discussion*. Panel presented at University of Texas Rio Grande Valley, Brownsville, Texas.

#### **Professional**

Montoya, C. A. (2015, March). *Higher Education Marketing and Recruitment: Awareness Counts*. Training presented at Quality Training Seminar, Mexico City, Mexico.

#### **Podcast Interview**

Lefort, J. (Executive Producer). (2022, January 12). Integrating a Culturally Sensitive Approach to Your Life with Camilla A. Montoya (No. 20) [Audio podcast episode]. In *As Diverse As Two Peas In A Pod*.

#### FIELD EXPERIENCE

Aug. 2025 – present

#### **Marketing Consulting**

Provided marketing consultation services, offering expertise in areas such as marketing strategy development, review of marketing materials, and additional advisory support as mutually agreed.

- City of Austin Development Services Dept., Austin, TX
- New Leaf Mental Health PLLC, Brownsville, TX
- Camp6 USA, San Antonio, TX

Oct. 2024 – Apr. 2025

WeGood? System, Inc.

#### **Director**

Implemented digital marketing and social media promotion strategies, including targeted LinkedIn outreach, which tripled engagement on the organization's pages. Developed and launched a digital marketing and promotional campaign for a StartEngine crowdfunding initiative, while overseeing brand identity elements such as logos, colors, and fonts to ensure consistency and integrity. Created brand-focused templates for both digital and print initiatives and developed messaging content tailored to different audiences. Contributed to product development by assessing the app's UI/UX design and providing usability feedback to the CEO, as well as revising website content for clarity and effectiveness. Produced an elevator pitch for the product and company, crafted scripts for email and phone sales outreach, and designed a compelling sales pitch presentation. Actively participated in sales meetings with new and returning customers, gathered client feedback to inform leadership decisions, and assisted in designing a focus group questionnaire to support market research efforts. Collaborated with COO on areas such as pricing models, budget projections, and sales. Managed new-user implementation process and oversaw customer support.

**Sept. 2020 – Mar. 2025** 

Self

Designer

Sept. 2020 – Apr. 2022

Self

**Options Trader** 

#### Aug. 2014 - Aug. 2016

# UTRGV Mathematics & Science Academy, Brownsville, TX Marketing Coordinator

Oversaw recruitment efforts and presentations for MSA, an award-winning high school program for students gifted in math and science, where students take all classes from university faculty with regular UTRGV students. Streamlined student application process and increased enrollment by 10%. Developed and implemented a robust marketing plan. Created MSA's architecture and content for the new website. Developed the first MSA study abroad program and accompanied a group of students in Italy (May 2016). Assisted with expansion of the MSA program onto a second university campus in Edinburg, Texas.

# **Sept. 2012 – Sept. 2014**

# University of Texas at Brownsville, Brownsville, TX Director of Marketing

Rebranded the university as a solo institution, as it finalized the end of a 20-year partnership with the community college. The campaign was successful in attracting 1,100 students over the projected student count. Developed and implemented robust marketing, branding and recruitment campaigns for the university as a whole, as well as for individual departments. Oversaw day-to-day operations with the advertising agency, planned biannual recruitment campaigns and overall branding campaigns. Analyzed ROI and shifted future campaigns based on data. Co-chaired UT Brownsville/UT Pan-American merger committee for Institutional Advancement, facilitating discussions and overseeing the final report. Chaired the university's Integrated Marketing Committee, composed of 20 members, including deans and several directors; cultivated members, running very successful and well-attended meetings with the purpose of promoting interdepartmental communication regarding marketing efforts and initiatives, avoiding silos and/or duplication of efforts. Oversaw official social media for the university, analyzing response data monthly, and implementing communication and recruitment initiatives. Created training opportunities for staff during a time of low travel budget to allow for staff to continue growing professionally. Developed and launched a monthly "Alumni

Profile" feature in conjunction with the Alumni Relations Officer. The project attained high numbers of click-throughs when highlighted on utb.edu homepage.

#### May 2009 – Sept. 2012

# University of Texas at Brownsville, Brownsville, TX Assistant Director of Creative Services

Creative directed hundreds of creative projects and marketing collateral, unifying the overall look-and-feel of institutional pieces, which strengthened the UTB brand through image recognition. Managed the marketing and production schedule with the contracted advertising agency through a turbulent period of institutional transition and rebranding. Served in several university committees. Gave lectures as a guest speaker.

#### Nov. 2005 – May 2009

# University of Texas at Brownsville, Brownsville, TX

#### Senior Graphic Designer

Participated in university-wide marketing planning, designed and art-directed several university promotional materials

#### Feb. 2005 – Sept. 2005

# **Utah Valley University, Orem, UT**

#### **Graphic Designer**

Designed several different creative projects

#### **Sept. 2000 – Dec. 2004**

#### Provo Craft, Spanish Fork, UT

#### **Graphic Designer**

Designed and assisted with the production management of several projects

#### Jan. 2000 – Aug. 2000

#### Polidiomas, São Paulo, SP, Brazil

#### Language Instructor

Developed a brand new English phonetics course, and taught English, French, Spanish and Portuguese to beginner, intermediate, and advanced students at multinational corporations

#### Apr. 1999 – Aug. 1999

#### Interactive Color, Inc., Glendale, CA

#### Intern

Created documents, forms, and advertisement layouts, and was involved with typesetting, press checks, sales and surveys

Sept. 1997 – Dec. 1999 Brigham Young University, Provo, UT

**Portuguese Lab Instructor** 

Developed content and taught Portuguese lab courses to beginner students. Classes included grammar review, conversation,

pronunciation, regional accents, culture, etc.

#### ADVISORY BOARD MEMBERSHIP

2025 Light the World Giving Machine Local Board, San Antonio, TX

Support and guide marketing and communication efforts for major initiatives, including the charity-focused kickoff luncheon, the Light the World Giving Machine launch event, and ongoing promotion and community engagement throughout the three-week giving

period.

#### CURRICULUM AND COURSE DEVELOPMENT

2025 Principles of Marketing (revised and updated)

St. Mary's University, San Antonio, TX

2023-2025 Principles of Business II (revised and updated)

St. Mary's University, San Antonio, TX

2018 Study Abroad Cross-Cultural Psychology

University of Texas Rio Grande Valley, Brownsville, TX

2017 Cross-Cultural Psychology

Industrial/Organizational Psychology Research Methods for Psychology

University of Texas Rio Grande Valley, Brownsville, TX

2015 Beginner Portuguese

Leadership Empowerment Group, Mercedes, TX

2000 English Phonetics for Telemarketers Course

Polidiomas, São Paulo, SP, Brazil

1997-1999 Supplemental Beginner Portuguese Content

Brigham Young University, Provo, UT

# **AWARDS**

2024	Outstanding Faculty in Teaching Award, St. Mary's University
2023	Outstanding Faculty in Teaching Award, St. Mary's University
2017	Student Belonging Award, UTRGV Accessibility Services
2014	Glo-bus Business Strategy Winner (over 3,000 competitors)
2011	Staff Exceptional Merit award, UT Brownsville
2009	Staff Exceptional Merit award, UT Brownsville
2008	UCDA conference scholarship (performance- and goals-based)
2007	Staff Exceptional Merit award, UT Brownsville

# **EDITORIAL EXPERIENCE**

# **Blind Reviewer**

2018 Annals of Social Sciences & Management Studies (ASM) Journal

# PROFESSIONAL MEMBERSHIP

2015-2017	College Board
2015-2016	University and College Designers Association (UCDA)
2007-2016	Council for Advancement and Support of Education (CASE)
2005-2010	University and College Designers Association (UCDA)

# PROFESSIONAL DEVELOPMENT

2025	Teaching with AI, Dr. José Antonio Bowen Workshop
2018	UTRGV Center for Online Learning and Teaching Technology  – Teaching Large Online Courses
2015	College Board Forum
2015	University and College Designers Association Conference
2015	Council for Advancement and Support of Education Conference
2015	College Board Preparate Conference
2014	Grant Writing USA Workshop

2014	Council for Advancement and Support of Education South Padre
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Island Mini Conference

2013 Noel-Levitz Higher Education Conference

2012 The University of Texas System Advancement Seminar

2011 Council for Advancement and Support of Education South Padre

Island Mini Conference

2010-2011 UT Brownsville Leadership Education and Development for Staff

(LEADS)

2008 University and College Designers Association Conference 2007 University and College Designers Association Conference

2007 Council for Advancement and Support of Education Conference

2006-2007 Management Training Program

2006 University and College Designers Association Conference

#### **COMMITTEES**

# **University Committees**

#### St. Mary's University

Mar. 2025 President's Ambassadors Interview Committee

Participated in the selection process for the new class of

President's Ambassadors Program students

#### **UT Rio Grande Valley**

Feb. 2015-May 2015 Dean of Science Search Committee

Participated in the selection process for the new Dean of Sciences

#### **UT Brownsville**

Oct. 2014-Aug. 2015 International Advisory Committee

Reviewed and approved international travel associated with the

university

Sept. 2012-Sept. 2014 Integrated Marketing Committee

Chaired 20-member committee, promoting interdepartmental

communication

Nov. 2013-May 2014	Institutional Advancement UTB-UTPA Merger Committee Co-chaired working group, facilitating discussions and overseeing the final report
Oct. 2008-May 2014	Commencement Planning Committee Assisted with planning, promotion and publications for bi-annual commencement events
May 2012-Sept. 2013	myEdu.com Implementation Committee  Developed a marketing plan for myEdu promotion at UTB, which was adopted by other UT System universities due to high success
Dec. 2011-Aug. 2013	Welcome Week Committee Assisted with the development and promotion of Welcome Week, the university's major student life event series
Nov. 2011-Aug. 2013	Mascot Search Committee Participated in selection and engaged stakeholders in UTB's new mascot search, as the university became an independent institution
Sept. 2008-Oct. 2011	Distinguished Lecture Series (DLS) Committee Assisted with event planning and promotion of DLS, the university's major annual fundraising event
May 2009-Jun. 2011	Homecoming Committee Developed and implemented promotion of celebrations, including UTB's first-ever homecoming festivities
Feb. 2010-May 2011	Project 100% Committee Assisted in promoting voting awareness through several initiatives, including hosting the first-ever candidate forum on campus
Mar. 2010-Jun. 2010	University Photographer Search Committee Chaired committee and selection process of university photographer
Jun. 2009-Aug. 2009	Senior Editor Search Committee Chaired committee and selection process of senior editor

#### **Community Committees**

2014 INPG Foundation Executive Committee

Established partnership between INPG Business School in

São Paulo, Brazil and UT Brownsville

Jun. 2014-May 2015 Brownsville Rebranding and Marketing Oversight Committee

Assist with setting objectives and providing feedback in city's

marketing and publicity efforts

Jul. 2014-Sept. 2014 SpaceX Announcement Marketing & Media Relations Committee

Represented UT Brownsville in SpaceX community publicity led

by the Brownsville Economic Development Council

#### **MENTORSHIP**

2016 UTRGV Engaged Scholarship & Learning, Madison Burkott

2013 UT Brownsville Marketing Internship, Maria Cisneros

2012 UT Brownsville Marketing and Design Internship,

Adan Lozano

2010-2012 UT Brownsville Marketing and Design Internship,

Mariana Hernandez

#### **VOLUNTEERING AND COMMUNITY INVOLVEMENT**

2022-present Serve as the president of the Young Women's organization in my

congregations of the LDS Church. Actively promote and manage the group's programs and activities through social media and group messaging outreach, ensuring strong engagement with weekly, monthly, and quarterly initiatives. Organize and oversee the annual fundraiser, surpassing the \$1,000 goal by raising \$1,700 each year. Mentor young women ages 11–18, teach lessons, plan and deliver weekly activities, and contribute to weekly leadership meetings.

2020 Served as researcher and contributor for Family Search

2015 Served as Seminary instructor to LDS Church 14-18-year-old

	youth, teaching daily early morning religion classes
2015	Presented at Gonzalez Elementary School Career Fair
2013	Presented at LDS Church Career and Education Symposium
2015	Presented at Garcia Middle School Career Fair
2011	Organized and facilitated meetings with Brazilian universities for possible exchange student agreements between University of Texas at Brownsville and universities in Brazil. Visited three universities in Brazil and met with administrators. One agreement was signed and another is in process.
2011	Judged a photography competition at IDEA Public Schools
2009-2010	Served as a counselor for youth girls (ages 12-18) in the LDS Church, where I was involved in teaching monthly classes, and organizing/participating in weekly youth activities.
2007-2009	Served as the president of the Children's Organization (Primary) in the LDS Church, where I was actively involved in teaching children (ages 3-12) once a month for a 2-hour block, supervising other teachers weekly, conducting Sunday meetings, organizing monthly presidency meetings, overseeing that boys ages 8-11 were participating in Cub Scouts, selecting teachers, managing the budget, developing and rehearsing a full one-hour yearly presentation, etc.
2008	Served as a member of the UCDA Task Force to raise money against campus violence.
2007	Volunteered as a Session Coordinator at the UCDA conference
2007	Volunteered at the City of Brownsville community cleanup
2000-2005	Designed wedding announcements for friends and took wedding photos pro bono

#### **MEDIA CONTRIBUTIONS**

#### **Television**

2017, November 30 KVEO: <a href="http://bit.ly/2zE3hMd">http://bit.ly/2zE3hMd</a>

2016, January 22 KRGV: <a href="http://bit.ly/20u7lcZ">http://bit.ly/20u7lcZ</a>

Newspaper

2018, May 29 Jornal de Gramado

2017, November 30 Brownsville Herald: <a href="http://bit.ly/2BqTV75">http://bit.ly/2BqTV75</a>

2016, April 25 The Rider: <a href="http://bit.ly/1SHjlBa">http://bit.ly/1SHjlBa</a>

Other

2018, July 16 UTRGV: <a href="https://bit.ly/2Ny0ivn">https://bit.ly/2Ny0ivn</a>
2016, May 9 UTRGV: <a href="http://bit.ly/10bWvmk">http://bit.ly/10bWvmk</a>

2016, January 13 UTRGV: <a href="http://bit.ly/1Q0kXnM">http://bit.ly/1Q0kXnM</a>

2015, September KVEO Online: <a href="http://bit.ly/1NG21fx">http://bit.ly/1NG21fx</a>

#### **COMPUTER SKILLS**

Canvas, Blackboard, Outlook, MS Word, MS PowerPoint, MS Excel, MS Teams, Zoom, Canva, Facebook, Instagram, Twitter, LinkedIn, Adobe Acrobat, Adobe Photoshop, Adobe InDesign, Adobe Illustrator, Digication, Flipgrid

#### **LANGUAGES**

Portuguese – native language

English – speak, read and write fluently

Spanish – speak, read and write competently

French – intermediate-advanced reading, basic-intermediate speaking and writing