

Education

Master of Information Systems- May 2018

University of Arkansas

Enterprise Resource Planning (ERP) Concentration

- SAP certificate endorsed by SAP America, Inc. and the SAP University Alliances Program.
- SAS certificate endorsed by SAS Institute, Inc. and the Global Academic Program.

BS, Computer Information Systems- December 2011

Grambling State University

Marketing Minor

Technical Skills

- Data Quality Management
- Agile Project training and experience
- Big Data Analytics
- Process Automation
- Change Management
- Large Scale Data migration/ System implementation

Teaching Experience

Bryan University - Adjunct Information Technology Instructor

May 2015– March 2016

- Administered technical training to include both hardware and software curriculum in the areas of Information Technology to students of varying backgrounds and educational levels.
- Actively engaged students and provided feedback of areas needing improvement.

Industry Experience

USAA- P&C Data Quality Analyst I

March 2017 – Present

- Leverages data management knowledge and analytical skills to maintain and define data quality and metadata processes.
- Create documentation and effectively communicate data quality controls and metadata capture and lead in the development of best practices and tools based on business needs.
- Implement controls to mitigate data quality risks including monitoring data quality results, reports and dashboards.
- Manage data profiling and other statistical analysis in assessment of data quality.

Walmart Global Back Office Data Strategy and Governance-Project Specialist II

May 2014- March 2017

- Created a standardized Data Governance/Strategy process for migration of data from Walmart legacy systems to SAP modules to decrease data inefficiencies by more than 40%.
- Collaborated with multiple technical and functional teams to implement and maintain data governance strategies policies. Produced functional specifications documentation and system mapping for various data conversion objects.
- Supervised off shore resources on various data quality tasks in waterfall and agile project environments. Directed data quality efforts for large scale system migrations, including SAP finance and Real Estate projects for both domestic and international markets.

Walmart E.I.M Data Services (Marketbasket)- Sr. Systems Administrator

January 2012-May 2014

- Delivered C Coding and Unix scripting alteration for several Wal-Mart POS (Point of Sale) projects including Layaway, 1 Hour Guarantee, and MCX.
- Led Numerous Data Analytic research tasks for Marketbasket Business customers including Retail link, Walmart legal, and tax/accounting teams.
- Responsible for troubleshooting activities on application source code and SQL queries. Created PCI and SOX compliance audit Documentation for Marketbasket's secure Data, processes and servers.