



Education



Undergraduate Degree - BS
Business Administration (MIS)



Graduate Degree - MBA
Statistics/Operations Management

Career Timeline

Human Resources (HR)
Corporate Services
Systems and Support
Systems Analyst

1997 - 1999

Manufacturing Engineering (ME)
World Class Facilities/Business Services
Systems and Support
Manager (Web Apps)

2004 - 2007

Information Communications & Technology (ICT)
Drive IT
Application Reports
Reporting Specialist

2013 - 2016

2016 - Present

Human Resources (HR)
Corporate Services
Systems and Support
Manager (Lotus Notes)

1999 - 2004

Manufacturing Engineering (ME)
World Class Facilities/Business Services
Shipping & Receiving, DOW & Taylor Warehouses
Manager

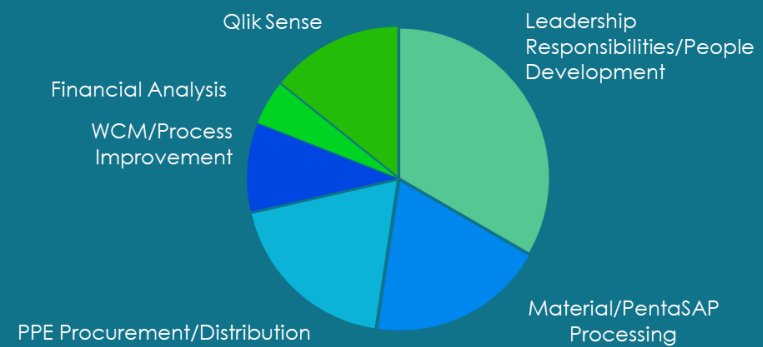
2008 - 2013

Manufacturing Engineering (ME)
World Class Facilities/Business Services
• Material Management Manager
• Customer Service Manager
• WCM Cost Deployment Lead

“Lead Change”/“Lead People”

- 10 • Years of Technical Team Leadership
- 11 • Years of Facilities Team Leadership
- 21 • Years of Total Team Leadership
- 70% • Yearly Position Rotations (cross-training)
- 26 • Orchestrated Employee Promotions

Weekly On-Going Activities



WCM World Class Manufacturing

WCM Pillar Leadership



Cost Deployment (5.0 years)

Safety (2.5 years)

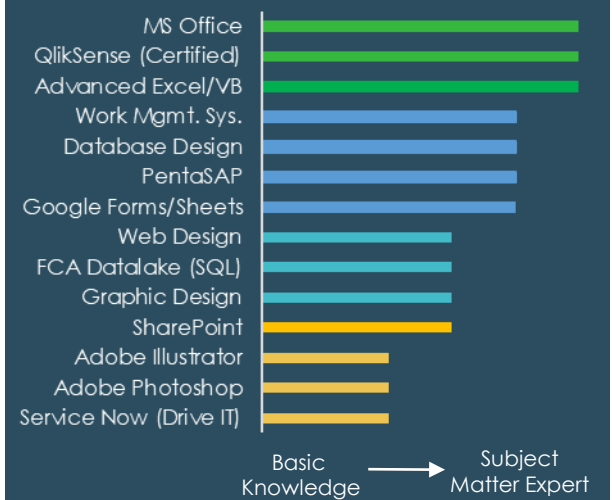
Logistics/Customer Service (1.5 years)

Major WCM Accomplishments:

- CD Qlik Sense Application implementation
- Achieved zero lost time injuries for 500+ days
- 65% increase in CTC shipping/receiving delivery efficiencies
- 10% increase in CTC material ordering process efficiencies
- NPS Customer Service (2020) = 92%

\$908,000
Individual
Kaizen /
Suggestion
Savings

Technical Skills



Recent Qlik Sense Projects

World Class Facilities and General Services

- WCM Cost Deployment 2017-2019
- PPE Material Analysis
- Customer Service Analysis
- Material Order Timing Analysis
- Food Services Analysis
- Invoice Analysis
- Furniture Analysis

Adjunct Professor

January 2017 – Present

- Undergraduate and Graduate Courses:
 - Statistics
 - Business Analytics
 - Management Information Systems
- Qlik Sense educating : 900+ students
- Face-to-Face, Asynchronous/Synchronous
- Overall Student Rating : 4.8 / 5.0

2021 Universities:



Texas A&M



Southern New Hampshire

2017-2020 Universities:

- Oakland University
- Grand Canyon University
- Oglethorpe University
- Bluefield College

Top Five “Soft Skills”

1. Communications
2. Energetic
3. Leadership
4. Organization Skills
5. Time Management

Hobbies



Photography



Traverse City

“Badges”

- Qlik Sense Business Analyst Certification
- Qlik Sense Academic Ambassador

Jerry Roek

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Classes Instructed at Oakland University – School of Business Administration

Rochester Michigan

<https://www.oakland.edu/business/>

Courses by Semester:

	Course	Semester
1	MIS3000 – Management Information Systems	Winter 2017 (January – April)
2	MIS3000 – Management Information Systems	Summer 2017 (July – August)
3	MIS1000 – Business Problem Solving with IT	Fall 2017 (September – December)
4	QMM2400 – Statistical Methods for Business I	Fall 2017 (September – December)
5	MIS3000 – Management Information Systems	Winter 2018 (January – April)
6	MIS3000 – Management Information Systems	Winter 2018 (January – April)
7	QMM2400 – Statistical Methods for Business I	Winter 2018 (January – April)
8	QMM2410 – Statistical Methods for Business II	Summer 2018 (May – June)
9	QMM2400 – Statistical Methods for Business I	Fall 2018 (September – December)
10	QMM2410 – Statistical Methods for Business II	Fall 2018 (September – December)
11	MIS3000 – Management Information Systems	Winter 2019 (January – April)
12	QMM2400 – Statistical Methods for Business I	Winter 2019 (January – April)
13	QMM2410 – Statistical Methods for Business II	Winter 2019 (January – April)
14	QMM2410 – Statistical Methods for Business II	Summer 2019 (May – June)
15	QMM2410 – Statistical Methods for Business II	Summer 2019 (July - August)
16	MIS1000 – Business Problem Solving with IT	Fall 2019 (September – December)
17	QMM2400 – Statistical Methods for Business I	Fall 2019 (September – December)
18	QMM2410 – Statistical Methods for Business II	Fall 2019 (September – December)
19	MIS3000 – Management Information Systems	Winter 2020 (January – April)
20	QMM2400 – Statistical Methods for Business I	Winter 2020 (January – April)
21	QMM2410 – Statistical Methods for Business II	Winter 2020 (January – April)
22	MIS1000 – Business Problem Solving with IT	Fall 2020 (September – December)
23	MIS1000 – Business Problem Solving with IT	Fall 2020 (September – December)

Total by Course:

Course	Number of Times Instructed
MIS1000 – Business Problem Solving with IT	4
MIS3000 – Management Information Systems	6
QMM2400 – Statistical Methods for Business I	6
QMM2410 – Statistical Methods for Business II	7
TOTAL	23

Classes Instructed at Grand Canyon University - Colangelo College of Business

Phoenix Arizona

<https://www.gcu.edu/colangelo-college-of-business.php>

Courses by Semester:

	Course	Semester
1	BUS352 – Business Statistics	May-June 2020
2	BUS352 – Business Statistics	August-September 2020
3	BUS352 – Business Statistics	September-November 2020
4	BUS352 – Business Statistics	September-November 2020
5	BUS352 – Business Statistics	November – February 2021
6	BUS352 – Business Statistics	January – February 2021

Classes Instructed at Oglethorpe University – Hammack School of Business

Atlanta Georgia

<https://hsb.oglethorpe.edu/programs/business-analytics-fast-track/>

Courses by Semester:

	Course	Semester
1	BUS275 – Business Analytics	September-October 2020

Classes Instructed at Bluefield College – Caudill School of Business

Bluefield Virginia

<http://www.bluefield.edu/department-of-business-degree/>

Courses by Semester:

	Course	Semester
1	BUS4013 – Business Analytics	September-October 2020

Additional information:

- Proficient with Moodle Learning Management System
- Experience with [Cengage Mindtap eBook web platform](#)
 - Book: Essentials of Modern Business Statistics with Microsoft Office Excel 7e Edition
- Advance experience with [Qlik Sense Business Analytics cloud platform](#) – incorporation into statistics and management information systems to enhance students knowledge of business analytics (FREE Platform!)
- Implemented several Kahoots! to enhance students learning experience
- Created training videos hosted via [YouTube Channel](#) for students – primarily Excel step-by-step instructions