



Education and Certifications



Undergraduate Degree - BS
Business Administration (MIS)



Graduate Degree - MBA
Statistics/Operations Management



Electronic Data Systems (EDS)
Systems Engineer Certification

Career Timeline

Human Resources (HR)

Corporate Services
Systems and Support
Systems Analyst

1997 - 1998

Manufacturing

World Class Facilities
Systems and Support
Manager (Web Apps) – 10 team members

1999 - 2004

2004 - 2007

Information Communications & Technology (ICT)

Drive IT - Application Reports
Reporting Specialist

2008 - 2013

2013 - 2016

2016 - 2023

2024 - Present

Human Resources (HR)

Corporate Services Systems and Support
Manager (Lotus Notes) – 6 team members

Manufacturing

World Class Facilities
Shipping & Receiving, DOW/Taylor Warehouses
Manager – 25 team members

Manufacturing

World Class Facilities
Material/Custom Service
Manager – 7 team members

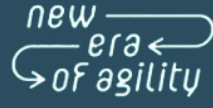
2020 – 2024 Major Accomplishments



Workload Balancing
Without Service
Interruption



31% Purchase
Reduction
of Stock Material



New Era of Agility
Material Procurement
and Requisition Processing



Design/Implementation
17 Qlik Sense & Power BI
Applications



Customer Service
NPS Score increase
from 34% to 99%



Establishment of PPE
Distribution
Process for CTC

Weekly On-Going Activities



Lead Seven Team Members
(Customer/Material Services)



Industrial Requisitions
"CAP" Process



Business Analysis &
Technical Leadership



Business Analytics Applications
Design/Support

"Lead Change"/"Lead People"

- 10 ● Years of Technical Team Leadership
- 14 ● Years of Facilities Team Leadership (Material/Customer Serv., Shipping, Systems)
- 25 ● Years of Total Team Leadership including UAW Team Members
- 9 ● Years of WCM/SPW Pillar Leadership (CD, Safety, Logistics)
- 32 ● Orchestrated Employee Promotions
- 17 ● Implemented Qlik Sense & Power BI Applications
- \$1.7 ● Million – Individual Kaizen/Suggestion Savings

Technical Skills



Qlik Sense
Certified



Power BI



Microsoft
Office



Excel/
Power Query



PentaSAP



Google
Suite



SQL/Datalake



Snowflake



Adobe Photoshop



Python

Adjunct Professor

Main Curriculum Topics



Statistics



Excel



Power BI



Qlik Sense

NPS Score : 90%

2024 On-Line Universities



Texas A&M



Grand Canyon
University



Southern
New Hampshire

Top Five "Soft Skills"

1. Communications
2. Energetic
3. Leadership
4. Organization Skills
5. Time Management

Interests



Photography



Traverse City

