



MGMT 4331.900 International Business (Global Management), Fall 2026
Department of Management and Marketing, College of Business
Syllabus and Due Dates Are Subject to Change

Course Syllabus

Class Meeting Time:	Tuesday from 12:30pm – 1:45pm
Class Meeting Place:	MADLA 206
Class Duration:	August 24, 2026 – December 12, 2026
Instructor:	Dr. Douglas H. Carter Office: BLH Suite 454 C1, Office 454 D Tel: 210-784-2712. You will get much faster reply by using email. E-Mail: dhcarter@tamusa.edu
Course Website:	https://tamusa.blackboard.com/
Office Hours:	Office Hours: Tuesday 2-4:45pm, Thursday 2-4:45pm and by appointment.

Syllabus last update 31 August 2026

Catalog Course Description: Management of the globally competitive firm; topics considered include leadership, organizational structure, cultural differences and similarities and competitive analysis. TSI Restriction(s): Math

Prerequisites: Completion of the College of Business prerequisites, MGMT 3311

Course Objectives/Learning Outcomes

At the end of the course, the students should be able to:

1. Explain the implications of globalization for countries, industries, firms, and communities.
2. Using the typologies of Hofstede and the GLOBE Project, explain how the culture of one group of people can be distinguished from that of another, and the implications of these differences for international management.
3. Describe the challenges of effective cross-cultural negotiation and communication for managing across cultures.
4. Analyze the concept of Corporate Social Responsibility in organizational decision-making.
5. Describe the different practices used for recruiting, selecting, training, motivating, and deploying employees internationally, including the challenges of expatriate placement and repatriation.
6. Develop an appreciation of the macro/micro perspective of international management.

Textbook

Luthans, F. & Doh, J. (2021). *International Management: Culture, Strategy, and Behavior*. 12th ed. McGraw-Hill.

Grade Determination

Assignment	Weight	Letter Grade	Numeric Breakdown
Introduction Video	0		
Assignments	22	B =	80.00-89.9%
Assessments	44	C =	70.00-79.9%
SB Reading Assignments	22	D =	60.00-69.9%
Final: Presentation and Paper	9	F =	Below 60%
Attendance	3		
Total	100		

Course Assignments

Instructions for assignments are posted under Assignments on Canvas. **Late assignments will not be accepted without prior approval from the professor and will incur a 20% grade reduction.** Errors in grammar, usage, and spelling will incur a penalty of up to 10% of the grade.

Final: Presentation and Paper

The Final Presentation and Paper are a Team Project. Teams will present a presentation representative of the country they choose. The presentations will be between 10 and 15 minutes each. Each team will present to potential American investors in the country that the team chooses to represent.

You will present as a member of the national chamber of commerce for the country you choose. You will present a cultural and economic opportunity for Americans to consider using the management tools you will learn in this course.

Using tools such as Hofstede's Cultural Dimensions and addressing issues such as the legal system, the infrastructure, religious observances, family dynamics and work force/work force development, you will create an appealing case for doing business with your country.

The Final Paper will be the written summation of your presentation and will be a team paper. The Final Presentation and Paper will represent 22% of your total grade. We will spend time every week discussing this project and giving you some time to work as a team to develop your presentation.

Policy - Artificial Intelligence

Use of artificial intelligence (AI) tools, including ChatGPT, is permitted in this course for students who wish to use them. To adhere to our scholarly values, students must cite any AI-generated material that informed their work (this includes in-text citations and/or use of quotations, and in your reference list). Using an AI tool to generate content without proper attribution qualifies as academic dishonesty and violates Texas A&M-San Antonio's standards of academic integrity. **NOTE:** Guidance for how to cite AI-generators, like ChatGPT, can be found here <https://apastyle.apa.org/blog/how-to-cite-chatgpt>

Semester Calendar

Week	Day	Topics	Assignment for class
Week 1 08/26 – 08/30	T	Introduction to course Culture Quiz Chapter 1: Globalization and International Linkages	Read Chapter 1 Smart Book, Assignment and Chapter Assessment: Due: EOD Sept 6
Week 2 08/31 – 09/06	T	Chapter 3: Ethics, Social Responsibility, and Sustainability	Read Chapter 3 Smart Book, Assignment and Chapter Assessment: Due EOD Sept 13
Week 3 09/07 – 09/13	T	Chapter 4: The Meanings and Dimensions of Culture	Read Chapter 4 Smart Book, Assignment and Chapter Assessment: Due EOD Sept 20
Week 4 09/14- 09/20	T	Chapter 5: Managing Across Cultures	Read Chapter 5 Smart Book, Assignment and Chapter Assessment: Due EOD Feb Sept 27
Week 5 09/21- 09/27	T	Chapter 6: Organizational Cultures and Diversity	Read Chapter 6 Smart Book, Assignment and Chapter Assessment: Due: EOD Oct 4
Week 6 09/28 – 10/04	T	Chapter 7: Cross-Cultural Communication and Negotiation	Read Chapter 7 Smart Book, Assignment and Chapter Assessment: Due EOD Oct 11
Week 7 10/05- 10/11	T	Chapter 8: Strategy Formulation and Implementation	Read Chapter 8 Smart Book, Assignment and Chapter Assessment: Due EOD Oct 18

Week 8 10/12 – 10/18	T	Chapter 9: Entry Strategies and Organizational Structures	Read Chapter 9 Smart Book, Assignment and Chapter Assessment: Due EOD Oct 25
Week 9 10/19 – 10/25	T	Chapter 10: Managing Political Risk, Government Relations, and Alliances	Read Chapter 10 Smart Book, Assignment and Chapter Assessment: Due: EOD Nov 01
Week 10 10/26 – 11/01	T	Chapter 11: Management Decision and Control	Read Chapter 11 Smart Book, Assignment and Chapter Assessment Due: EOD Nov 08
Week 11 11/02 – 11/08	T	Chapter 12: Motivation Across Cultures	Read Chapter 12 Smart Book, Assignment and Chapter Assessment: Due EOD Nov 15
Week 12 11/09- 11/15	T	Chapter 13: Leadership Across Cultures	Read Chapter 13 Smart Book, Assignment and Chapter Assessment: Due: EOD Nov 22
Week 13 11/16 – 11/22	T	Team Presentations	TBD
Week 14 11/23- 11/29	T	No Class – Thanksgiving	
Week 15 11/30- 12/06	T	Team Presentations	TBD
Week 16 12/07- 12/12	T	Final: Submit Final Paper of Presentation Due by 12:00pm, 08 December 2026	Incorporate the feedback, prepare and submit your Final Paper on Blackboard

IMPORTANT POLICIES AND RESOURCES

University Email Policy and Course Communications:

All correspondence between professors and students must occur via university email accounts. You must have your Jaguar email account ready and working. If it is not working, contact the help desk at helpdesk@tamusa.edu or at 210-784-HELP (4357). If you don't hear back within 48 hours, contact them again. They have many requests during the first part of the semester, so you may need to follow up with them.

Academic Accommodations for Individuals with Disabilities:

Texas A&M University-San Antonio is committed to providing all students with reasonable access to learning opportunities and accommodations in accordance with The Americans with Disabilities Act, as amended, and Section 504 of the Rehabilitation Act. If you experience barriers to your education due to a disability or think you may have a disability, Disability Support Services is located in the Central Academic Building, Suite 210. You can also contact us via phone at (210) 784-1335, visit us at the [website](#) or email us at dss@tamusa.edu. All students are encouraged to discuss their academic accommodation with Disability Support Services and their instructors as soon as possible.

Academic Learning Center:

All currently enrolled students at Texas A&M University-San Antonio can utilize the Academic Learning Center for subject-area tutoring. The Academic Learning Center provides free course-based tutoring to all currently enrolled students at Texas A&M University-San Antonio. Students wishing to work with a tutor can make appointments through the Brainfuse online tutoring platform. Brainfuse can be accessed in the *Tools* section of Blackboard. You can contact the Academic Learning Center by emailing tutoring@tamusa.edu, calling (210) 784-1307, or visiting the Central Academic Building, room 202. Online tutoring is also available for after hours and weekend assistance.

While tutoring hours may change based on tutor schedules and availability, the current tutoring hours for MATH in the ALC are as follows:

Appointments available MATH Walk in Tutoring – No appointment needed

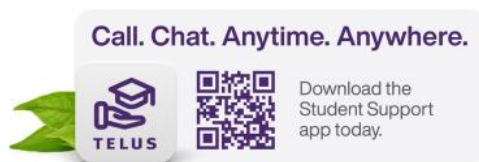
	Appointments available	Walk in Tutoring – No appointment needed
MONDAY	8 am – 6 pm	9 am – 5 pm
TUESDAY	8 am – 6 pm	9 am – 5 pm
WEDNESDAY	8 am – 6 pm	9 am – 5 pm
THURSDAY	8 am – 6 pm	9 am – 5 pm
FRIDAY	8 am – 5 pm	11 am – 4 pm

Counseling/Mental Health Resources:

As a college student, there may be times when personal stressors interfere with your academic performance and negatively impact your daily functioning. If you are experiencing emotional difficulties or mental health concerns, support is available to you through the Student Counseling Center (SCC). To schedule an appointment, visit our website, call 210-784-1331 or visit Madla 120 between the hours of 8:00 AM and 5:00 PM.

All mental health services provided by the SCC are free and confidential (as the law allows). The Student Counseling Center provides brief individual and group therapy, crisis intervention, consultation, case management, and prevention services. *Crisis support is available 24/7/365 by calling the SCC at 210-784-1331 or through the TELUS student support App.*

The TELUS Student Support App provides a variety of mental health resources to include 24/7/365 support for in the moment distress, crisis support, an anonymous peer-to-peer support network, mental health screenings, podcasts, and articles to improve your mental wellbeing.



Emergency Preparedness:

JagE Alert is Texas A&M University-San Antonio's mass notification system. In the event of an emergency, such as inclement weather, students, staff and faculty, who are registered, will have the option to receive a text message, email with instructions and updates. To register or update your information visit: <https://tamusa.bbcportal.com/>. More information on emergency response may be found at: [Emergency Operations Plan](#) and the [Emergency Action Plan](#). Download the SafeZone App (<https://safezoneapp.com/>) for emergencies or call (210) 784-1911. Non-Emergency (210) 784-1900.

Financial Aid and Verification of Attendance:

According to the following federal regulation, 34 CFR 668.21: U.S. Department of Education (DoE) Title IV regulation, a student can only receive Title IV funds based on Title IV eligibility criteria which include class attendance. If Title IV funds are disbursed to ineligible students (including students who fail to begin attendance), the institution must return these funds to the U.S. DoE within 30 days of becoming aware that the student will not or has not begun attendance. Faculty will provide the Office of Financial Aid with an electronic notification if a student has not attended by the published Census Date (the first week of class). Any student receiving federal financial aid who does not attend prior to the published Census Date (the first week of class) will have their aid terminated and returned to the DoE. Please note that any student who stops attending at any time during the semester may also need to return a portion of their federal aid.

Jaguar Writing, Language, and Digital Composing Center (WLDCC):

The WLDCC provides support to graduate and undergraduate students in all three colleges as well as faculty and staff. Writing tutors work with students to develop reading skills, prepare oral presentations, plan, draft, and revise their written assignments. Our language tutors support students enrolled in Spanish courses and students composing in Spanish for any assignment. Our digital studio tutors support students working on digital projects such as eportfolios, class presentations, or other digital multimedia projects. The WLDCC offers face-to-face, synchronous online, and asynchronous digital appointments. Students can schedule appointments with the WLDCC in JagWire under the Student Services tab. Click on "Writing, Language, and Digital Composing Center" to make your appointment. Students wanting to

work in realtime with a tutor can schedule an “Online Appointment.” Students wishing to receive asynchronous, written feedback from a tutor can schedule an “eTutoring” appointment. More information about what services we offer, how to make an appointment, and how to access your appointment can be found on our [website](#) . The WLDCC can also be reached by emailing wldcc@tamusa.edu.

Meeting Basic Needs:

Any student who has difficulty affording groceries or accessing sufficient food to eat every day or who lacks a safe and stable place to live, and believes this may affect their performance in the course, is urged to submit a [CARE report](#) for support. Furthermore, please notify the professor if you are comfortable in doing so. This will enable them to direct you to available resources. A food pantry is available on campus; click [here](#) for hours and contact information.

Military Affairs:

Veterans and active-duty military personnel are welcomed and encouraged to visit the Office of Military Affairs for any question involving federal or state VA Education Benefits. Visit the Patriots’ Casa building, room 202, or to contact the Office of Military Affairs with any questions at military.va@tamusa.edu or (210)784-1397.

Religious Observances:

Texas A&M University-San Antonio recognizes the wide variety of faiths represented among the campus community and protects the rights of students, faculty, and staff to observe religious holidays according to their tradition. Under the policy, students are provided an opportunity to make up any examination, study, or course work requirements that may be missed due to a religious observance provided they notify their instructors before the end of the second week of classes for regular session classes.

The Six-Drop Rule:

Students are subject to the requirements of Senate Bill (SB) 1231 passed by the Texas Legislature in 2007. SB 1231 limits students to a maximum of six (6) non-punitive course drops (i.e., courses a student chooses to drop) during their undergraduate careers. A non-punitive drop does not affect the student’s GPA. However, course drops that exceed the maximum allowed by SB 1231 will be treated as “F” grades and will impact the student’s GPA.

Statement of Harassment and Discrimination:

Texas A&M University-San Antonio is committed to the fundamental principles of academic freedom, equal opportunity, and human dignity. To fulfill its multiple missions as an institution of higher learning, A&M-San Antonio encourages a climate that values and nurtures collegiality and the uniqueness of the individual on our campus and within our state, nation, and world. All decisions and actions involving students and employees are to be based on applicable law and individual merit. Texas A&M University-San Antonio, in accordance with applicable federal and state law, prohibits discrimination, including harassment, on the basis of race, color, sex, religion, national origin, age, disability, genetic information, veteran status, sexual orientation, or pregnancy/parenting status. Individuals who believe they have experienced harassment or discrimination prohibited by this statement are encouraged to contact the University’s Civil Rights Officer at 210-784-2061 or titleix@tamusa.edu. Texas A&M University-San Antonio faculty are committed to providing a safe learning environment for all students and for the university as a whole. If you have experienced any form of sex discrimination or harassment, including sexual assault, sexual harassment, domestic or dating violence, or stalking based on sex, know that help and support are available. A&M-San Antonio’s Title IX Coordinator can support those impacted by

such conduct in navigating campus life, accessing health and counseling services, providing academic and housing accommodations, and more. The university strongly encourages all students to report any such incidents to the Title IX Coordinator. Please be aware that all A&M-San Antonio employees (other than those designated as confidential resources such as counselors and trained victim advocates) are required to report information about such discrimination and harassment to the university. This means that if you tell a faculty member about a situation of sexual harassment, sexual violence, or other related sex-based misconduct, the faculty member must share that information with the university's Title IX Coordinator (titleix@tamusa.edu, 210-784-2061, CAB 439K). If you wish to speak to a confidential employee who does not have this reporting requirement, you can contact the Student Counseling Center at (210) 784-1331 or visit them in Madla 120.

Pregnant/Parenting Students:

Texas A&M-San Antonio does not require a pregnant or parenting student, solely because of that status or issues related to that status, to (1) take a leave of absence or withdraw from their degree or certificate program; (2) limit the student's studies; (3) participate in an alternative program; (4) change the student's major, degree, or certificate program; or (5) refrain from joining or cease participating in any course, activity, or program at the University. The university will provide reasonable accommodation to pregnant students as would be provided to a student with a temporary medical condition that are related to the health and safety of the student and the student's unborn child. These could include maintaining a safe distance from substances, areas, and activities known to be hazardous to pregnant individuals and their unborn child; excused absences because of illness or medical appointments; modified due dates for assignments; rescheduled tests/exams; taking a leave of absence; and being provided access to instructional materials and video recordings of lectures for excused absences, if these would be provided to any other student with an excused absence. Pregnant/parenting students are encouraged to contact the Title IX Coordinator with any questions or concerns related to their status (titleix@tamusa.edu; 210-784-2061; CAB 439K).

Texas A&M-San Antonio has also designated the Title IX Coordinator as the liaison officer for current or incoming students who are the parent or guardian of a child younger than 18 years of age. The Title IX Coordinator can provide students with information regarding support services and other resources.

Young Jaguars can support parenting students with daycare if students meet this criteria: (1) must be enrolled in classes at Texas A&M-San Antonio in the current semester, (2) must be Pell eligible or a single parent, (3) child(ren) must be aged 3 to 12-years-old, and (4) child(ren) must be enrolled in Pre-K-3 through 6th grade. Hours of operation is Monday-Thursday 3:30pm-9:00pm. For more information, please contact Young Jaguars at youngjaguars@tamusa.edu or call (210) 784-2636.

Students' Rights and Responsibilities:

The following statement of students' rights and responsibilities is intended to reflect the philosophical base upon which University Student Rules are built. This philosophy acknowledges the existence of both rights and responsibilities, which is inherent to an individual not only as a student at Texas A&M University-San Antonio but also as a citizen of this country.

Students' Rights

1. A student shall have the right to participate in a free exchange of ideas, and there shall be no University rule or administrative rule that in any way abridges the rights of freedom of speech, expression, petition and peaceful assembly as set forth in the U.S. Constitution.
2. Each student shall have the right to participate in all areas and activities of the University, free from any form of discrimination, including harassment, on the basis of race, color, national or ethnic origin, religion, sex, disability, age, and pregnancy/parenting or veteran status in accordance with applicable federal and state laws.
3. A student has the right to personal privacy except as otherwise provided by law, and this will be observed by students and University authorities alike.
4. Each student subject to disciplinary action arising from violations of university student rules shall be assured of a fundamentally fair process.

Students' Responsibilities

1. A student has the responsibility to respect the rights and property of others, including other students, the faculty, and administration.
2. A student has the responsibility to be fully acquainted with the published University Student Rules found in the Student Handbook, [Student Code of Conduct](#), on our website, and University Catalog, and to comply with them, as well as with federal, state, and local laws.
3. A student has the responsibility to recognize that student actions reflect upon the individuals involved and upon the entire University community.
4. A student has the responsibility to recognize the University's obligation to provide a safe environment for learning.
5. A student has the responsibility to check their university email for any updates or official university notifications.

We expect that students will behave in a manner that is dignified, respectful, and courteous to all people, regardless of sex, ethnic/racial origin, religious background, or disability. Conduct that infringes on the rights of another individual will not be tolerated.

Students are expected to exhibit a high level of honesty and integrity in their pursuit of higher education. Students engaging in an act that violates the standards of academic integrity will find themselves facing academic and/or disciplinary sanctions. Academic misconduct is any act, or attempt, which gives an unfair advantage to the student. Additionally, any behavior specifically prohibited by a faculty member in the course syllabus or class discussion may be considered as academic misconduct. For more information on academic misconduct policies and procedures please review the [Student Code of Conduct](#) or visit the resources available in the [OSRR website](#)

Important Fall 2026 Dates:

Dates	Event
August 20	Tuition & Fee Payments deadline
August 24	First day of class
September 7	Labor Day Holiday – No Classes / University Closed

September 9	Census Date – Students not paid in full or enrolled in a payment plan by 4:59 pm may be dropped for non-payment
October 5 – October 16	Midterm grading period
November 13	Last day to drop with an automatic “W”
November 25	Study Day – No classes
November 26-November 28	Thanksgiving Holiday – No Classes / University Closed
November 30	Last day to drop a course or withdraw from the University
December 4	Last day of classes
December 5 – December 11	Final exams
December 15	Commencement