

# Department of Management and Marketing, College of Business

# PRINCIPLES OF MARKETING (Online Asynchronous) MKTG-3311:603 Spring 2025 CRN: 23610

Class Meeting Time: Class does not meet. All communications will be via Blackboard and Email Class Duration: Jan 21, 2025 – May 13, 2025

Instructor: Dr. Temo Luna-Nevarez Office: BLH 341J Office Hours (In-person & Online via Email/Zoom):

- Tuesdays: 2:00 p.m. 5:30 p.m.;
  - Wednesdays: 11:00 a.m. 3:30 p.m.
- **Or By Appointment**

#### Course Website

https://tamusa.blackboard.com

#### **Catalog Course Description**

Examination of marketing goods and services by organizations and individuals in a free enterprise economy. Topics covered include product, channels, price, promotion, consumer behavior, the legal and other uncontrollable environments and research, international marketing, strategy and control.

#### **Course Objectives**

Principles of Marketing provides students with a comprehensive understanding of the marketing discipline. The purpose of this course is to provide you with a fundamental understanding of key marketing concepts and principles. Such an understanding will facilitate a greater appreciation of the value of marketing processes and activities for organizations (both profit and non-profit), destinations, ideas and individuals.

#### **Course Pre-Requisites**

ENGL 1301 and ENGL 1302. Students who do not meet the pre-requisites must contact the instructor immediately.

#### Student Learning Outcomes

At completion of this course, students should be able to:

- Describe the function of the 4P's in domestic and global marketing including how these functions create value for consumers.
- Explain how marketing decisions are influenced by various forces in the external environment including social, legal and ethical issues.
- Identify marketing strategies and concepts related to the successful running of a business.
- Analyze the importance of information technology and the impact of digital marketing in the 21<sup>st</sup> century.
- Demonstrate a working knowledge of basic marketing terminology and concepts.
- Describe the importance of consumer behavior and the consumer decision making process.
- Explain the importance of marketing research and its role in marketing decision- making.

#### Phone: (210) 784-2387 Email: <u>cnevarez@tamusa.edu</u>

Student emails will receive a reply within 1 business day.

- Describe strategic market planning, implementation and control.
- Apply the principles of marketing to develop a marketing plan for a new product or company.

#### **Required Materials**

- Textbook: Lamb, Hair and McDaniel (2025). <u>MKTG 14.</u> 14<sup>th</sup> edition. Publisher: Cengage. ISBN-13: 978-0357929216. ISBN-10: 0357929217
- Blackboard: Connect to <a href="https://tamusa.blackboard.edu">https://tamusa.blackboard.edu</a>. You will have announcements, assignments, reading materials, class slides, grades, study guides and other supplementary materials in Blackboard.
- **Time:** You are expected to spend 4-8 hours per week for the course. Based on their background, some students may require more time. Time spent may be longer when assignment/exams are due.

#### **Grading Policy**

The final course grade will be based on your performance on the assignments, projects, certifications, exams, and quizzes using the following weights:

| Grade Component                           | Possible Points | Percentage |
|---|-----------------|------------|
| Assignments, Case Studies and Discussions | 300             | 30%        |
| Chapter Quizzes (14)                      | 140             | 14%        |
| Midterm Exam                              | 150             | 15%        |
| Final Exam                                | 150             | 15%        |
| Final Project:                            |                 |            |
| Report 1                                  | 60              | 6%         |
| Report 2                                  | 100             | 10%        |
| Final Report (Marketing Plan)             | 50              | 5%         |
| Final Presentation                        | 50              | 5%         |
| Total:                                    | 1000            | 100%       |

#### **Explanation of the Assessment Components:**

• Assignments, Case Studies and Discussions (300 points):

During most weeks, students will be required to work on assignments and case studies focused on applying and/or reinforcing the key concepts covered in the instructor's lecture. Students must submit the assignment before the end of the week it was assigned.

#### • <u>Chapter Quizzes (140 points):</u>

There will be 14 online quizzes over the weekly content (textbook chapters). Quizzes will be available on Blackboard during the week (Monday through Sunday) assigned in your class schedule (at the end of this document). Each quiz is timed (12 minutes) and will include 10 multiple-choice questions randomly drawn from a larger set of questions based on chapter content. Students will have only ONE attempt to complete each quiz, thus, it is VERY important that you read and understand the assigned chapter(s) material before completing the quiz. There will be NO opportunities to make up missed quizzes.

#### • Exams (300 points):

There will be two exams during the semester: a midterm exam and a final exam. Each exam will consist of 50 multiple choice questions. The exams will cover textbook material and lectures from chapters covered until the class before the test day. Exams are NOT accumulative. All exams will be posted on Blackboard. <u>Note:</u> A study guide will be posted to Blackboard one week before each exam.

### • Final Project and Presentation (260 points):

You will complete a group project focused on developing a marketing plan for a new product or service. The purpose of the final project is to provide you with hands-on experience through each phase of the development of a marketing plan. You will come up with the idea for a new product (or service) and will develop a formal plan to market this product (or service). You will work on this project throughout the semester and will submit progress reports to the instructor. The final marketing plan will be presented at the end of the semester, via Zoom. More details will be provided later during the semester.

<u>Note</u>: Project reports and final presentation will be graded using a grading rubric designed by the instructor.

### Policy on Grades:

Based on the total number of points for the class, grades will be assigned on the following scale:

| Course Points | Grade |
|---------------|-------|
| 900 or more   | А     |
| 800 – 899     | В     |
| 700 – 799     | С     |
| 600 – 699     | D     |
| Below 600     | F     |

This course has a requirement of a grade of C as a minimal grade for satisfactory completion of this course. Note: Final grades are just that – final. Letter grades are strictly assigned from the percentage of points earned.

### Class Readings, Video Lectures and Class Slides

You are expected to read the assigned book chapters each week. Additionally, you must watch the video lectures, which will be posted on Blackboard every Monday morning. These lectures will focus on key concepts from the assigned chapters and other relevant materials, including videos, articles, and news related to marketing. The lecture slides will be available in a condensed format during the lectures, with the full set of slides posted on Blackboard each Monday. As this is an online asynchronous course, you are expected to independently complete weekly assignments that will allow you to apply the concepts learned from both the lectures and the reading materials.

#### Teamwork

You will be assigned to a group of four (or five) people to work on your final project and progress reports. It is important to note that I will be monitoring the performance of each group member and their contribution to the teamwork. All communications between team members should occur on the Group Chat on Blackboard. I encourage you to work effectively and efficiently on your group assignments. 'Free riders' in teams will NOT be tolerated. Team members who are not pulling their weight should be reported to me immediately. If the issue cannot be resolved, these students may be required to complete the project on their own or receive a grade of 0 on their final project.

### Make-ups and Late Assignments/Exams Policy

As a general rule, make-ups or late submissions will NOT be offered or accepted for any missed assignments/exams/quizzes. Late submissions or make-ups may be accepted/administered only in extra-ordinary circumstances such as an excused official university activity, a severe illness, or a dire emergency. However, you must provide comprehensive documentation either before or within a few days of the missed assignment/exam.

# Artificial Intelligence (AI) Policy

MKTG-3311 assumes that all work submitted by students will be generated by the students themselves, working individually or in groups. Students should not have another person/entity do the writing of any portion of an assignment for them, which includes hiring a person or a company to write assignments and/or using artificial intelligence (AI) tools like ChatGPT. The use of any AI-generated content in this course qualifies as academic dishonesty and violates Texas A&M-San Antonio's standards of academic integrity.

# Class Conduct and Civility Code

Everyone in class is expected to follow all rules in the student handbook, as well as common courtesy during online discussions and interactions, including the following:

- 1. It is the students' responsibility to obtain and be able to use the required textbook and materials for this class.
- 2. Students must retain copies of all assignments and graded work for verification purposes and provide it to the instructor, if necessary. Keep own copies of all computer files and e-mails till final grade is received.
- 3. For any questions about the exams and assignments, student should contact the instructor, well in advance of the day they are due, so the instructor may have enough time to provide feedback.
- 4. All communications will be through Blackboard messages or via e-mail to the Texas A&M University e-mail account, and students are expected to use their school provided email account. The instructor will reply to a student e-mail messages and voice messages within 24 hours during week days (Monday-Friday).
- 5. All assignment submissions must be uploaded to Blackboard by the due date and time. Submission window will close when the deadline is reached, and no assignments will be accepted, even if late by one second.

Anyone violating these policies may be subject to disciplinary actions.

### Drop Policy

You may drop the course with an automatic grade of W on or before the date listed in the academic calendar at www.tamusa.edu. The last date to drop a course, or withdraw from the University is also indicated in the academic calendar on the university website (<u>www.tamusa.edu</u>). If you wish to drop the class, you must submit the necessary paperwork to the proper authority. Students dropping a course are subject to all conditions listed in the university catalog.

### Financial Aid and Verification of Attendance

According to the following federal regulation, <u>34 CFR 668.21: U.S. Department of Education (DoE) Title IV regulation</u>, a student can only receive Title IV funds based on Title IV eligibility criteria which includes class attendance. If Title IV funds are disbursed to ineligible students (including students who fail to begin attendance), the institution must return these funds to the U.S. DoE within 30 days of becoming aware that the student will not or has not begun attendance. Faculty will provide the Office of Financial Aid with an electronic notification if a student has not attended the first week of class. Any student receiving Federal financial aid who dos not attend the first week of class will have his/her aid terminated and returned to the DoE. Please note that any student who stops attending at any time during the semester may also need to return a portion of his/her federal aid.

### Writing, Language, and Digital Composing Center

The Writing, Language, and Digital Composing Center supports graduate and undergraduate students in all three colleges as well as faculty and staff. Tutors work with students to develop reading skills, prepare oral presentations, and plan, draft, and revise their written assignments. Our language tutors support students enrolled in Spanish courses and students composing in Spanish for any assignment. Our digital studio tutors support students working on digital projects such as e-portfolios, class presentations, or other digital multimedia projects. Students can schedule

appointments through JagWire under the Student Services tab. Click on "Writing, Language, and Digital Composing Center" to make your appointment. The Center offers face-to-face, synchronous online, and asynchronous digital appointments. More information about what services we offer, how to make an appointment, and how to access your appointment can be found on our website at <a href="https://bit.ly/WLDCCenter">https://bit.ly/WLDCCenter</a>.

### Academic Learning Center

The Academic Learning Center provides free course-based tutoring to all currently enrolled students at Texas A&M University-San Antonio. Students wishing to work with a tutor can make appointments through the Brainfuse online tutoring platform. Brainfuse can be accessed in the *Tools* section of Blackboard. You can contact the Academic Learning Center by emailing tutoring@tamusa.edu, calling (210) 784-1307, or visiting the Central Academic Building, room 202.

### University Email Policy and Course Communication

All correspondence between professors and students must occur via University email accounts. You must have Jaguar email account ready and working. If it is not working, contact the help desk at 210-784-4357.

### The Six-Drop Rule

Students are subject to the requirements of Senate Bill (SB) 1231 passed by the Texas Legislature in 2007. SB 1231 limits students to a maximum of six (6) non-punitive course drops (i.e., courses a student chooses to drop) during their undergraduate careers. A non-punitive drop does not affect the student's GPA. However, course drops that exceed the maximum allowed by SB 1231 will be treated as "F" grades and will impact the student's GPA.

### Academic Accommodations for Persons with Disabilities

Texas A&M University-San Antonio is committed to providing all students with reasonable access to learning opportunities and accommodations in accordance with The Americans with Disabilities Act, as amended, and Section 504 of the Rehabilitation Act. If you experience barriers to your education due to a disability or think you may have a disability, please contact Disability Support Services in the Central Academic Building, Suite 210, or at (210) 784-1335 or visit <u>https://www.tamusa.edu/index.html</u> or email us at <u>dss@tamusa.edu</u>. Disabilities may include, but are not limited to, attentional, learning, mental health, sensory, physical, or chronic health conditions. All students are encouraged to discuss their disability-related needs with Disability Support Services and their instructors as soon as possible.

### Violations of Academic Conduct (Section 14.5 Student Handbook)

As a member in an academic community, students at Texas A&M University-San Antonio are expected to exhibit a high level of honesty and integrity in their pursuit of higher education, be mature, be self-directed and be able to manage their own affairs. Students who are unwilling to abide by these basic expectations will find themselves facing academic and/or disciplinary sanctions. Students are expected to share in the responsibility and authority with faculty and staff to challenge and make known acts that violate the Texas A&M University-San Antonio Code of Conduct. For more information please visit the Office of Student Rights &Responsibilities website <a href="http://bit.ly/TAMUSAStudentRR">http://bit.ly/TAMUSAStudentRR</a>.

Students engaging in an act that violates the standards of academic integrity will find themselves facing academic and/or disciplinary sanctions. Academic misconduct is any act, or attempt, which gives an unfair advantage to the student. Additionally, any behavior specifically prohibited by a faculty member in the course syllabus or class discussion may be considered as academic misconduct. Academic misconduct includes, but is not limited to, cheating, plagiarism, multiple submissions, collusion, lying and bribery. For more information, refer to the Student Code of Conduct, Article III: Conduct Rules and Regulations. Texas A&M University-San Antonio faculty has the discretion to impose grade penalties as deemed necessary.

Faculty members are required to report such serious breaches of academic honesty to their chair, their dean and the Office of Student Rights and Responsibilities. In cases of academic misconduct, students may be subject not only to grade sanctions in courses but to disciplinary action. Grade sanctions may be imposed only by faculty members, but suspension or expulsion may be imposed only by the Vice President for Student Affairs. If a student wishes to appeal the decision of suspension or expulsion due to violations of academic misconduct, they must initiate their appeal as outlined within the Student Code of Conduct. Extenuating circumstances may cause the University to deviate from the defined time frames.

All student term papers and other written assignments are subject to analysis by anti-plagiarism software. Posting of any class work given to student, or solutions, or discussion, on publicly accessible forums or on social media is not permissible.

Considering the potential consequences of academic misconduct, it is obviously in students' best interests to avoid even the appearance of such behavior. If a student is unclear whether a specific act might constitute academic misconduct, please she/he should contact the instructor for an assessment of the situation.

### **Counseling and Mental Health Resources**

As a college student, there may be times when personal stressors interfere with your academic performance and/or negatively impact your daily functioning. If you are experiencing emotional difficulties or mental health concerns, support is available to you through the Student Counseling Center (SCC). To schedule an appointment call 210-784-1331 or visit Madla 120.

All mental health services provided by the SCC are free and confidential (as the law allows). The Student Counseling Center provides brief individual and group therapy, crisis intervention, consultation, case management, and prevention services.

**Crisis support is available 24/7 by calling the SCC at 210-784-1331 (after-hours select option '2').** For more information and self-help resources, please visit www.tamusa.edu/studentcounseling

#### **Emergency Preparedness**

JagE Alert is Texas A&M University-San Antonio's mass notification. In the event of an emergency, such as inclement weather, students, staff and faculty, who are registered, will have the option to receive a text message, email with instructions and updates. To register or update your information visit: <u>https://tamusa.bbcportal.com/</u>. More information about Emergency Operations Plan and the Emergency Action Plan can be found here: <u>https://www.tamusa.edu/about-us/campus-information/safety/university-police-</u> <u>department/documents/emergency-operations-plan.pdf</u> and <u>https://www.tamusa.edu/about-us/campusinformation/safety/university-police-department/documents/emergency-action-plan.pdf</u> Download the SafeZone App for emergencies or call (210) 784-1911. Non-Emergency (210) 784-1900

#### **Meeting Basic Needs**

Any student who has difficulty affording groceries or accessing sufficient food to eat every day, or who lacks a safe and stable place to live, and believes this may affect their performance in the course, is urged to contact the Dean of Students (DOS@tamusa.edu) for support. Furthermore, please notify the professor if you are comfortable in doing so. This will enable them to provide any resources they may possess.

### **Military Affairs**

Veterans and active-duty military personnel are welcomed and encouraged to communicate, in advance if possible, and special circumstances (e.g., upcoming deployment, drill requirements, disability accommodations). You are also encouraged to visit the Patriots' Casa in-person room 202, or to contact the Office of Military Affairs with any questions at military@tamusa.edu or (210)784-1397.

### **Religious Observances**

Texas A&M University-San Antonio recognizes the diversity of faiths represented among the campus community and protects the rights of students, faculty, and staff to observe religious holidays according to their tradition. Under the policy, students are provided an opportunity to make up any examination, study, or work requirements that may be missed due to a religious observance provided they notify their instructors before the end of the second week of classes for regular session classes.

### Respect for Diversity

We understand that our students represent diverse backgrounds and perspectives. When we are equity-minded, we are aware of differences and inequalities and are willing to discuss them so we can act to resolve them. The University is committed to building cultural competencies, or the attitudes, skills, and knowledge that enable individuals and organizations to acknowledge cultural differences and incorporate these differences in working with people from diverse cultures. Respecting and accepting people different than you is vital to your success in the class, on campus, and as a future professional in the global community. While working together to build this community we ask all members to:

- Share their unique experiences, values, and beliefs.
- Be open to the views of others.
- Honor the uniqueness of their colleagues.
- Value each other's opinions and communicate respectfully.
- Keep confidential discussions that the community has of a personal (or professional) nature.
- Use this opportunity together to discuss ways in which we can create an inclusive environment in this course and across the A&M-San Antonio community.

### Statement of Harassment and Discrimination

Texas A&M University-San Antonio is committed to the fundamental principles of academic freedom, equality of opportunity and human dignity. To fulfill its multiple missions as an institution of higher learning, A&M-San Antonio encourages a climate that values and nurtures collegiality and the uniqueness of the individual within our state, nation, and world. All decisions and actions involving students and employees should be based on applicable law and individual merit. Texas A&M University-San Antonio, in accordance with applicable federal and state law, prohibits discrimination, including harassment, on the basis of race, color, sex, religion, national origin, age, disability, genetic information, veteran status, sexual orientation, gender identity, gender expression, or pregnancy/parenting status. Individuals who believe they have experienced harassment or discrimination prohibited by this statement are encouraged to contact the appropriate offices within their respective units.

Texas A&M University-San Antonio faculty are committed to providing a safe learning environment for all students and for the university as a whole. If you have experienced any form of sex- or gender-based discrimination or harassment, including sexual assault, sexual harassment, domestic or dating violence, or stalking, know that help and support are available. A&M-San Antonio's Title IX Coordinator can support those impacted by such conduct in navigating campus life, accessing health and counseling services, providing academic and housing accommodations, and more. The university strongly encourages all students to report any such incidents to the Title IX Coordinator. Please be aware that all A&M-San Antonio employees (other than those designated as confidential resources such as counselors and trained victim advocates) are required to report information about such discrimination and harassment to the university. This means that if you tell a faculty member about a situation of sexual harassment or sexual violence, or other related misconduct, the faculty member must share that information with the university's Title IX Coordinator (<u>titleix@tamusa.edu</u>, 210-784-2061, CAB 439K). If you wish to speak to a confidential employee who does not have this reporting requirement, you can contact the Student Counseling Center at (210) 784-1331 or visit them in Madla 120.

#### Pregnant/Parenting Students

Texas A&M-San Antonio does not require a pregnant or parenting student, solely because of that status or issues related to that status, to (1) take a leave of absence or withdraw from their degree or certificate program; (2) limit the student's studies; (3) participate in an alternative program; (4) change the student's major, degree, or certificate program; or (5) refrain from joining or cease participating in any course, activity, or program at the University. The university will provide reasonable accommodations to pregnant students that would be provided to a student with a temporary medical condition and that are related to the health and safety of the student and the student's unborn child. These could include maintaining a safe distance from substances, areas, and activities known to be hazardous to pregnant individuals and their unborn child; excused absences because of illness or medical appointments; modified due dates for assignments; rescheduled tests/exams; taking a leave of absence; and being provided access to instructional materials and video recordings of lectures for excused absences, if these would be provided to any other student with an excused absence. Pregnant/parenting students are encouraged to contact the Title IX Coordinator with any questions or concerns related to their status (<u>titleix@tamusa.edu</u>; 210-784-2061; CAB 439K).

Texas A&M-San Antonio has also designated the Title IX Coordinator as the liaison officer for current or incoming students who are the parent or guardian of a child younger than 18 years of age. The Title IX Coordinator can provide students with information regarding support services and other resources.

### Students' Rights and Responsibilities

The following statement of students' rights and responsibilities is intended to reflect the philosophical base upon which University Student Rules are built. This philosophy acknowledges the existence of both rights and responsibilities, which is inherent to an individual not only as a student at Texas A&M University-San Antonio but also as a citizen of this country.

#### Students' Rights

- 1. A student shall have the right to participate in a free exchange of ideas, and there shall be no University rule or administrative rule that in any way abridges the rights of freedom of speech, expression, petition and peaceful assembly as set forth in the U.S. Constitution.
- 2. Each student shall have the right to participate in all areas and activities of the University, free from any form of discrimination, including harassment, on the basis of race, color, national or ethnic origin, religion, sex, disability, age, sexual orientation, or veteran status in accordance with applicable federal and state laws.
- 3. A student has the right to personal privacy except as otherwise provided by law, and this will be observed by students and University authorities alike.
- 4. Each student subject to disciplinary action arising from violations of university student rules shall be assured a fundamentally fair process.

### Students' Responsibilities

- 1. A student has the responsibility to respect the rights and property of others, including other students, the faculty and administration.
- 2. A student has the responsibility to be fully acquainted with the published University Student Rules found in the Student Handbook, <u>Student Code of Conduct</u>, on our website, University Catalog and to comply with them, as well as federal, state, and local laws.
- 3. A student has the responsibility to recognize that student actions reflect upon the individuals involved and upon the entire University community.
- 4. A student has the responsibility to recognize the University's obligation to provide an environment for learning.
- 5. A student has the responsibility to check their university email for any updates or official university notification.

We expect that students will behave in a manner that is dignified, respectful, and courteous to all people, regardless of sex, ethnic/racial origin, religious background, sexual orientation or disability. Behaviors that infringe on the rights of another individual will not be tolerated.

Students are expected to exhibit a high level of honesty and integrity in their pursuit of higher education. Students engaging in an act that violates the standards of academic integrity will find themselves facing academic and/or disciplinary sanctions. Academic misconduct is any act, or attempt, which gives an unfair advantage to the student. Additionally, any behavior specifically prohibited by a faculty member in the course syllabus or class discussion may be considered as academic misconduct. For more information on academic misconduct policies and procedures please review the Student Code of Conduct.

#### **Important Dates**

The complete academic calendar is available online: <u>https://www.tamusa.edu/academics/documents/AY2025-Academic-Calendar.pdf</u>

| Date                    | Day                   | Event  |  |
|-------------------------|-----------------------|--|--|
| January 16              | Thursday              | Drop for non-payment   |  |
| January 17              | Friday                | Last day for students withdrawing to receive 100% refund (0% responsibility) for tuition |  |
| January 20              | Monday                | Martin Luther King, Jr. Day - No classes   |  |
| January 21              | Tuesday               | First class day  |  |
| January 28              | Tuesday               | Last day to register   |  |
| February 5              | Wednesday             | Census Date  |  |
| February 6              | Thursday              | Drop for non-payment   |  |
| February 24-<br>March 7 | Monday-Friday         | Midterm grading period   |  |
| March 10 – 15           | Monday-Saturday       | Spring Break   |  |
| April 18                | Friday                | Study day - No classes   |  |
| April 21                | Monday                | Last day to drop with an automatic grade of "W"  |  |
| April 28                | Monday                | Last day to withdraw from the university   |  |
| May 5                   | Monday                | Last day of scheduled classes for weekday classes  |  |
| May 6                   | Tuesday               | Study day - No classes   |  |
| May 7 – 13              | Wednesday-<br>Tuesday | Final examinations   |  |
| May 13                  | Tuesday               | End of term  |  |
| May 16                  | Friday                | All grades due by noon   |  |
| May 19                  | Monday                | Grades available in JagWire  |  |
| May 20                  | Tuesday               | Commencement   |  |

# Policy on Class Schedule Changes and Contractual Obligations:

The class schedule (in the next page) is subject to change by the instructor during the course of the semester. Changes may be necessary because of students' specific interest(s), the general class progression and emerging topics of interest. If such changes are implemented, they will be announced in class and posted to Blackboard if used in the course. The class schedule shall not be construed by the student as a contract, implied or expressed, between the student and/or the professor and the University. The instructor reserves the right to amend, alter, change, delete or modify the provisions of the schedule.

### Writing, Language, and Digital Composing Center

The Writing, Language, and Digital Composing Center supports graduate and undergraduate students in all three colleges as well as faculty and staff. Tutors work with students to develop reading skills, prepare oral presentations, and plan, draft, and revise their written assignments. Our language tutors support students enrolled in Spanish courses and students composing in Spanish for any assignment. Our digital studio tutors support students working on digital projects such as e-portfolios, class presentations, or other digital multimedia projects. Students can schedule appointments through JagWire under the Student Services tab. Click on "Writing, Language, and Digital Composing Center" to make your appointment. The Center offers face-to-face, synchronous online, and asynchronous digital appointments. More information about what services we offer, how to make an appointment, and how to access your appointment can be found on our website at <a href="https://bit.ly/WLDCCenter">https://bit.ly/WLDCCenter</a>.

# <u>Tentative MKTG-3311 Class Schedule (Spring 2025)</u> (Details may change due to unforeseen circumstances)

| Week | Date                       | Topic(s)/Class Activities   | Assigned<br>Readings     | Assignments/Deliverables                                    |  |
|------|----------------------------|---|--------------------------|---|--|
| 1    | January<br>20 – 26         | <ul><li>Course Description and Syllabus</li><li>Introducing yourself to the class</li></ul>                   | None                     | Read Course Syllabus  |  |
| 2    | January 27 –<br>February 2 | <ul> <li>An Overview of Marketing</li> </ul>  | Chapter 01               | Quiz # 1  |  |
| 3    | February<br>3 – 9          | <ul> <li>Strategic Planning for Competitive<br/>Advantage</li> </ul>  | Chapter 02               | Quiz # 2  |  |
| 4    | February<br>10 – 16        | <ul><li>Ethics and Social Responsibility</li><li>The Marketing Environment</li></ul>                          | Chapter 03<br>Chapter 04 | Quiz # 3<br>Quiz # 4  |  |
| 5    | February<br>17 – 23        | <ul> <li>Developing a Global Vision (Global<br/>Marketing)</li> </ul>   | Chapter 05               | Quiz # 5  |  |
| 6    | February 24<br>– March 2   | <ul> <li>Consumer Decision Making</li> </ul>  | Chapter 06               | Quiz # 6  |  |
| 7    | March<br>3 – 9             | <ul> <li>Segmenting and Targeting Markets</li> </ul>  | Chapter 08               | Quiz # 8  |  |
| 8    | March<br>10 – 16           | NO CLASS ACTIVITIES<br>(Spring Break)   |                          |   |  |
| 9    | March<br>17 – 23           | <ul> <li>Marketing Research</li> </ul>  | Chapter 09               | Quiz # 9<br>Midterm Exam (Chapters<br>1, 2, 3, 4, 5, 6 & 8) |  |
| 10   | March<br>24 – 30           | <ul> <li>The Marketing Mix: Product<br/>Product Concepts</li> </ul>   | Chapter 10               | Quiz # 10   |  |
| 11   | March 31 –<br>April 6      | <ul> <li>The Marketing Mix: Product<br/>Developing and Managing Products</li> </ul>                           | Chapter 11               | Quiz # 11   |  |
| 12   | April<br>7 – 13            | <ul> <li>The Marketing Mix: Place</li> <li>Supply Chain Management and</li> <li>Marketing Channels</li> </ul> | Chapter 13               | Quiz # 13   |  |
| 13   | April<br>14 – 20           | <ul> <li>The Marketing Mix: Promotion<br/>Marketing Communications</li> </ul>                                 | Chapter 15               | Quiz # 15   |  |
| 14   | April<br>21 – 27           | <ul> <li>The Marketing Mix: Promotion<br/>Advertising, Public Relations, and Sales<br/>Promotion</li> </ul>   | Chapter 16               | Quiz # 16   |  |
| 15   | April 28 –<br>May 4        | <ul> <li>The Marketing Mix: Price<br/>Pricing Concepts</li> </ul>   | Chapter 19               | Quiz # 19   |  |
| 16   | May<br>5 – 11              | FINAL EXAM<br>(Chapters 9, 10, 11, 13, 15, 16 & 19)   |                          |   |  |